



**Dear NASSAU OOGP Vision Group Customer,**

As the optical industry continues to navigate these challenging times, our ongoing mission remains the same: To be the eye care professional partner of choice by providing our products and services in a fashion that allows you to deliver exceptional patient care.

With this in mind, we are excited to announce an enhanced shipping experience for all NASSAU OOGP Customers launching on **January 18, 2021!** Log into your [nassau247.com](http://nassau247.com) or [oogp.com](http://oogp.com) account to experience more control on when you receive your package, tracking and status updates for shipments and so much more!

**Read more about the new features available to you below:**

**CHOOSE WHEN YOUR PACKAGE IS DELIVERED**

When you check out online you can now choose from multiple shipping options. Our enhanced checkout process provides you with an expected delivery date from your selected shipping service and improved shipping cost transparency. You will also now see any free shipping promotions you may qualify for in your cart!

**DOOR TO DOOR TRACKING STATUS**

Wondering where your package is? Log onto your account to check! You now have access to door to door tracking status in your online account when available from the carrier. Allowing you to follow your package every step of the way and provide clear updates to your patients.

**CONTACT LENS ORDER DEADLINE EXTENDED UNTIL MIDNIGHT**

There's no need to rush to hit the order deadline time for contact lens office orders! We've extended our cut-off time to midnight. All in stock contact lenses ordered will be consolidated, processed and shipped the next business day. New expedited processing and shipping options are available during checkout.

**SIGN UP FOR UPS MY CHOICE AND USPS MANAGE FOR EVEN MORE FLEXIBILITY**

We suggest you consider enrolling in UPS My Choice and USPS Manage, services that provide you text and/or email updates on delivery status, and provides you with options to modify package delivery as needed.

USPS | [www.usps.com/manage/](http://www.usps.com/manage/)

UPS | [www.ups.com/us/en/services/tracking/mychoice.page](http://www.ups.com/us/en/services/tracking/mychoice.page)

We hope these new features will allow you to better manage your orders and serve your patients. We thank you for your continued partnership.

Sincerely,

**Ryan Riehle**  
**Vice President of Operations & General Manager**  
**NASSAU OOGP Vision Group**